

1 THE AGREEMENT

- 1.1 The Organizer is liable to the Traveler for what he is entitled to claim as a result of the Agreement. The responsibility also includes performances that are performed by someone other than the Organizer. If the dealer is a party to the Agreement, he is responsible towards the Traveler in the same way as the Organizer.
- 1.1.1 Main Traveler is the person in whose name the contract has been signed. Main Traveler is listed first in the travel documents or otherwise clearly identified. The main Traveler is liable for payment according to the contract. All changes and any cancellations must be made by the main Traveler. Exceptions can be made if the main Traveler becomes seriously ill and can not execute a change or cancellation. Main Traveler is responsible to provide the Organizer with accurate booking information for all other Travelers who are covered by the Agreement.
- 1.1.2 If the Traveler is under 18 and traveling without a parent or guardian this must be stated at time of booking. Certificate showing approval from all guardians shall be submitted to the Organizer before the payment of the trip is made.
- 1.2 The Organizer shall keep the traveller informed about questions significant to the traveller and related to the Agreement.
- 1.3 Linked trips or special events are included in the Agreement only if they are sold or marketed together with the main event for an inclusive price or for separate prices that are linked to each other.
- 1.4 The Agreement is binding for both parties when the Traveler's order has been confirmed in writing by the Organizer and the Traveler has paid the agreed deposit within the agreed time and according to the Organizer's instructions.
- 1.5 The Organizer shall confirm the Traveler's order without delay.
- 1.6 Requests are not guaranteed.
- 1.7 The Traveler is obliged to check the travel documents as soon as they are received. Any errors must be reported as soon as possible. A fee may be charged when correcting information.

2 PAYMENT FOR THE TOUR

- 2.1 The Traveler shall pay the tour latest at the time specified by the Agreement.
- 2.2 The Organizer may not request final payment earlier than 60 days prior to departure, unless otherwise agreed.
- 2.3 The Organizer may, in conjunction with the booking confirmation request a first instalment (deposit). The registration fee must be reasonable in relation to the tour price and other circumstances.
- 2.4 If the Traveler does not pay the fare in accordance with the contract, the Organizer has the right to terminate the contract and retain the registration fee as compensation unless this is unreasonable.

3 TRAVELER'S RIGHT TO CANCEL

- 3.1 The Traveler has the right to cancel the tour as follows:
 - 3.1.1 For cancellation earlier than 60 days before departure, the Traveler shall pay the entry fee as cancellation charge.
 - 3.1.2 In case of cancellation thereafter, but earlier than 30 days before departure, the Traveler shall pay 25% of the travel price, but not less than the deposit.
 - 3.1.3 In case of cancellation thereafter, but earlier than 15 days before departure, the Traveler shall pay 50% of the travel price, but not less than the deposit.
 - 3.1.4 If the cancellation is within 15 days before departure, the Traveler shall pay the full price.

4 TRAVELERS RIGHT TO ASSIGN THE AGREEMENT

- 4.1 The Traveler may assign the contract to someone who meets all the conditions for participating in the trip. The Traveler must inform the Organizer about the transfer within reasonable time before departure.

5 ORGANIZER'S CHANGES BEFORE DEPARTURE

- 5.1 The Organizer's right to change the terms of the contract
 - 5.1.1 The Organizer may change the terms of the contract to the Traveler disadvantage only if the contract stipulates such a possibility.
 - 5.1.2 If the Organizer intends to break the Agreement, or change the terms of the contract, the Organizer shall inform the Traveler as soon as possible and thus provide information on his right to withdraw from the contract in accordance with paragraph 5.3.
- 5.2 Change of price
 - 5.2.1 If cost increase occurs for the Organizer after the Agreement has become binding for the parties, the Organizer may increase the price of the tour by an amount corresponding to the costs increase, if these depend on:
 - 5.2.1.1 *changes in transportation costs*
 - 5.2.1.2 *changes in taxes, duties or fees regarding services included in the trip, or*
 - 5.2.1.3 *changes in exchange rates that affect the Organizer's expenses for the trip.*
 - 5.2.2 The price may be increased by an amount corresponding to the Traveler's share of the cost increase that affected the Organizer when implementing the Agreement.
 - 5.2.3 The tour price shall be reduced if the Organizer's expenses, for the reasons stated above, are reduced by a total of at least 100 SEK.
 - 5.2.4 The Organizer shall, as soon as possible, inform the Traveler about price changes. The price can not be increased, and does not need to be lowered during the last 20 days before departure day.
- 5.3 The Traveler's right to cancel the contract
 - 5.3.1 The Traveler may withdraw from the contract if the Organizer will not fulfil what he committed and the breach is of material importance for the Traveler.
 - 5.3.2 The Traveler shall within reasonable time inform the Organizer or retailer if he wants to withdraw from the contract in accordance with the preceding paragraph. If the Traveler does not do that, he loses his right to withdraw from the contract.
- 5.4 The traveller's right to substitute tour
 - 5.4.1 If the traveller waives the Agreement according to paragraph 5.3, he is entitled to another package tour, which is of equivalent or higher quality, if the Organizer can offer this. If the Traveler accepts a substitute tour less worth, he is entitled to compensation for the price difference.
 - 5.4.2 If the Traveler refrains from his right to a substitute tour, or if such a tour can not be offered, the Traveler shall as soon as possible but no later than within 14 days from the renunciation get back what he paid under the contract.
- 5.5 The Traveler's right to indemnity. Organizer's cancellation of trip
 - 5.5.1 In cases referred to in paragraph 5.4, the Traveler is entitled to indemnity from the Organizer, if it is reasonable.
 - 5.5.2 Right to indemnity because the Organizer cancelled the trip does not exist, if the Organizer shows:

- 5.5.2.1 *less number of people than specified as the minimum has signed up for the tour and the Traveler has within an agreed time been notified in writing that the trip has been cancelled, or*
- 5.5.2.2 *that the trip could not be implemented due to obstacles beyond the Organizer's control that he could not reasonably have foreseen when the contract was concluded and whose consequences he could not reasonably have avoided or overcome.*
- 5.5.3 If the cancellation is due to a supplier to the Organizer, the Organizer is free from liability under paragraphs 5.5.1 and 5.5.2 only if the supplier who has been engaged also would be exempt under that provision. The same applies if the cause relates to someone else at an earlier stage.

5.6 The Organizer and the Traveler's right to withdraw from the Agreement at serious events, etc.

- 5.6.1 Both the Organizer and the Traveler has the right to withdraw from the contract after it became binding if on or near the destination or along the planned route occurs disaster, act of war, general strike or other significant event, which substantially affect the realization of the tour or conditions at the destination at the time the tour will be carried out.
- 5.6.2 In order to investigate if the incident is as serious as mentioned above, knowledgeable authorities shall be consulted.
- 5.7 The Organizer has the right to coordinate pickup of Travelers with different time of arrival at the designated airport. This might result in some extra waiting time for Travelers before departure.

6 ORGANIZER'S CHANGES AFTER DEPARTURE

- 6.1 Not performed achievements
- 6.1.1 If after the departure a substantial part of the contracted services can not be provided, the Organizer shall arrange appropriate alternative arrangements without additional cost to the Traveler.
- 6.1.2 If a compensation arrangement can not be arranged or is rejected by the Traveler on acceptable grounds, the Organizer shall, if reasonable and at no extra cost to the Traveler, provide equivalent transport back to the place of departure, or to other location approved by the traveller.
- 6.1.3 If a change in the Agreement under the first or second paragraph is deterioration for the Traveler, he is, if reasonable, entitled to price reduction and indemnity.
- 6.2 Other faults
- 6.2.1 If faults in the agreed services other than those referred to in paragraph 6.1, the Traveler is entitled to a price reduction and indemnity, unless the fault is due to the Traveler.
- 6.2.2 The Traveler is not entitled to indemnity if the Organizer shows that the fault is due to an impediment beyond the Organizer's control that he could not reasonably have foreseen when the contract was concluded and whose consequences he could not reasonably have avoided or overcome.
- 6.2.3 If the fault is caused by someone the Organizer has engaged, the Organizer is free from liability under these travel conditions only if the person whom he has engaged would also be exempt under that provision. The same applies if the fault lies with someone else at an earlier stage.
- 6.2.4 If faults arising in the circumstances described in paragraphs 6.2.2 and 6.2.3, the Organizer shall immediately give the Traveler the necessary assistance.

6.3 Extent of indemnity

- 6.3.1 Indemnities under these conditions include compensation for pure economic loss, personal injury and property damage. It is incumbent upon the Traveler to the extent possible, limit the damage.
- 6.4 The Traveler may not invoke defects in the contracted services if he does not within a reasonable time after he discovered or should have discovered the fault notify the Organizer or retailer about the error. This should be done at the destination.
- 6.5 Notwithstanding paragraph 7.1, the Traveler may invoke fault if the Organizer or the retailer has acted with gross negligence or in breach of good faith.
- 6.6 If the Traveler during the journey presents complaints that are justified, the Organizer or his local representative shall immediately take action to find an appropriate solution.

7 TRAVELERS RESPONSIBILITY DURING THE TOUR

7.1 The Organizer's instructions

- 7.1.1 The Traveler is obliged to follow the instructions for the trip provided by the tour leader or by another person as the Organizer hires. The Traveler is obliged to respect the rules that are valid for the journey and at the destination and behave so that fellow Travelers or others are not disturbed. If the traveller substantially breaks these rules, the Organizer may terminate the contract

7.2 Traveller's responsibility for damage

- 7.2.1 The Traveler is responsible for eventual indemnity claims due to damages, which the Traveler through negligence causes the Organizer.

7.3 Traveller's responsibility for the formalities

- 7.3.1 The Traveler is responsible for observing necessary formalities for the trip, such as holding a valid passport, visa, vaccinations, insurance and the documents that since June 1, 2015 is required for children under 18 years.
- 7.3.2 The Traveler is responsible for all costs that arise due to shortcomings in the mentioned formalities, for example transport home because of the absence of a passport, unless the problem is caused by incorrect information from the Organizer or retailer.
- 7.3.3 The Traveler is responsible to take note of information provided by the Organizer.
- 7.3.4 The Traveler is responsible for joining the specified package trip at the specified location, date and time. If flight is delayed or if luggage is lost or delayed, it is beyond the Organizers control to resolve this. The Organizer can assist the Traveler in resolving the problem as reasonably possible.

7.4 Deviating from the arrangement

- 7.5 Traveler that after the journey has started will diverge from the arrangement is obliged to notify the Organizer or his representative.

8 DISPUTE RESOLUTION

- 8.1 The parties should try to resolve the dispute regarding the interpretation or application of this Agreement through negotiations. If the parties can not agree, the dispute may be assessed by the court.